

INVITATION TO TENDER

Agreement for the Provision - Food voucher Assistance - GAZA

Our Reference

CTM-id Ref. EU-Supply RFT ID # 200408505 - Juzoor - Food Voucher - Gaza

Gaza , December 2025.

Dear Sir/Madam,

Juzoor for Health & Social Development is an independent Palestinian non-governmental, non-profit organization established in 1996. Juzoor works to strengthen the Palestinian health and social protection system through evidence-based programmes, capacity development, and community-level interventions across the West Bank, including East Jerusalem, and the Gaza Strip, in close partnership with national institutions and international donors.

Juzoor is currently seeking qualified providers for the provision of **Food Voucher Assistance (CVA)** in Gaza in support of vulnerable households affected by the ongoing crisis.

Important Dates:

1. Publication date of tender : 11/12/2025
2. Deadline for submission of clarification questions: 17/12/2025
3. Deadline for the Submission of Bid : 18/12/2025
4. Public Opening of the bids: 18/12/2025
5. Visit to preselected providers : from 21/12/2025
6. Award Contract and communication to the unsuccessful bidders (tentative date): 25/12/2025

1. Tender overview

This is an open invitation to tender for the above-mentioned supply framework agreement with Welthungerhilfe (WHH). The following documents constitute the tender dossier:

Annexes:

0. Tender invitation (this document)
1. Welthungerhilfe Supplier Declaration
2. Welthungerhilfe Terms and Conditions for International Procurement of Goods and Services
3. Welthungerhilfe Code of Conduct
4. Financial proposal - Lot 1
5. Financial proposal - Lot 2
6. Technical Specification
7. "How to use eTender" instruction

2. General remarks and special condition

All offers must meet the terms and conditions specified in the tender document. The quality and quantity must be in line with the specifications stated in this tender:

- The offered commodities must be according to our specification, sound, fair and in merchantable quality.
- Preferably, all the required commodities/goods must be ex-stock available.
- Fast delivery of required commodities/goods is expected.
- Offered price should be inclusive of all taxes, duties, and other cost in accordance with the law of Palestine.

Lot 1 consists of :

Items	Quantity
Food vouchers at Middle area governorate	150

Lot 2 consists of :

Items	Quantity
Food voucher at Khan Younis governorate	150

- The tenderer shall bear all costs associated with the preparation and submission of the Tender, and Juzoor will in no case be responsible or liable for such costs.
- **All technical specifications and financial requirements are detailed in Annex 4-5-6.**

3. Participation

- The tendering is open to legal persons (participating either individually or in a grouping (consortium of tenderers) which are established in Gaza. Tendering is also open to international organizations having a legal Gaza representative and are legally established in Gaza.
- Bidders must submit a bid for **all items in a lot**.
- Juzoor reserves the right to award the contract by lot and to contract with one or more providers in order to obtain the most competitive pricing, ensure full compliance with the technical specifications, and secure appropriate implementation conditions.
- Providers may submit an offer for one lot only or for both lots, according to their technical and financial capacity.

5. Requirements for submitting proposals:

The tenderers are obliged to provide the documents for the administrative evaluation. Each document must be duly completed, stamped and signed on each page:

Annex 1. Supplier Declaration

Annex 2. WHH Terms and Conditions for International Procurement of Goods and Services

Annex 3. Code of Conduct

Annex 4. Financial proposal Lot 1

Annex 5. Financial proposal Lot 2

Annex 6. Technical specification **(Table 1)**

Constituent documents of the supplier :

- Charter or other constituent document (copy of the latest version of the charter certified by the supplier).
- A legal entity or individual entrepreneur (IE) must be registered.

Qualification documents:

- **Registration documents, documents confirming the status of a taxpayer** (copy of the VAT payer certificate, copy of the extract from the register of VAT payers, copy of the individual taxpayer certificate, copy of the extract from the register of individual taxpayers).
- **Certificate of a single tax payer (if applicable)** or an extract from the register of single tax payers.
- **Powers of the head/director of the legal entity** : order of appointment, decision (protocol) on the appointment of the head of the legal entity (in some cases, power of attorney), scanned copy of the passport and tax identification number of the head OR

- Certificate of opening a current account with the bank.

Work experience and financial capacity:

The tenderer shall provide evidence of its capacity (copies of contracts, agreements, orders, invoices, etc. certified by the tenderer). A certificate on the absence of arrears of payments, the control over the collection of which is entrusted to the controlling authorities, in accordance with the approved form, issued by the authorised body not earlier than the date of publication of the tender announcement (with the validity period specified in the certificate).

Certificates and/or licences:

- Implementation of the HACCP system is mandatory for businesses engaged in the production and sale of food products to ensure quality control at all stages of production.

Recommendations: Previous cooperation with INGO and NGO is appreciated if proved by relevant document.

6. Offer Conditions

- The prices can be fixed in EUR or USD.
- Quotations must specify all details according to the tender requirements.
- Quoted prices shall not be fixed; instead, suppliers are requested to indicate in their financial offer a **minimum and maximum unit price for each item**, reflecting the expected price range during the contract period.

Quotations must be uploaded online through the following web tendering portal not later than the has as set through the EU-Supply portal that is accessible through the following link:

<https://eu.eu-supply.com/ctm/supplier/publictenders/> / eu-supply.com

The related EU-Supply RFT ID Reference of this tender invitation is **RFT # 200408505 - Juzoor - Food Voucher - Gaza**

Might you be a new applicant, to be able to use the EU supply web portal and to submit your application through it, you will have to register as a new supplier through the following web thread:
<https://eu.eusupply.com/ctm/Company/CompanyRegistration/RegisterCompany>.

In general, all the inquiries about the concerned competition can be submitted through the EU Supply platform directly.

7. The language of bid

The tender, all correspondence, and documents related to the tender exchanged by the bidder and the Contracting Authority must be written in the language of the procedure, which is English or Arabic.

8. Visit

As part of this tender process and assessment, please be advised that Juzoor will request to visit shortlisted suppliers and will conduct an independent quality and quantity inspection to be undertaken by Juzoor representative which is required for this competition.

During this visit, Juzoor will assess the technical aspects specified in Annex 6 and assign a score, which will constitute the technical rating, based on the evaluation criteria outlined in Annex 6.

9 Evaluation of bids

WHH will prioritize the bids as follows:

Suppliers not providing the complete above-mentioned listed documents stamped and signed in the article "4. Requirements for submitting proposals" as requested will be automatically excluded from this competition.

WHH shall examine the legal documentation and other information submitted by Bidders to verify eligibility, and then will review and score bids according to the following criteria:

- Technical criteria (60%)
- Financial criteria (15%)
- Bonus added to the food voucher value (25%)

The evaluation criteria outlined in Annex 6.

For each bid, points from all evaluation criteria will be added up and the winning bid will be the bid with the highest number of points. In case of equal number of points, the winning bid will be the one with the lowest price.

The final score will be equal to the sum of the percentage scored according to the Financial Proposal and the Technical Specification.

The highest obtained scoring per evaluated offer is supposed to obtain the contract

10 Delivery schedule

The delivery of the mentioned goods is expected in a timely manner as purchase order during the agreed timeframe of the agreement. The supplier should indicate in its offer how many days needed to deliver the services.

11 Payment

Juzoor shall generally make 100% payment through bank transfer to Suppliers within 30 calendar days after acceptance of goods.

If an advance payment is required, please indicate the percentage of it in the Financial Proposal. Preference will be given to suppliers with post-payment options.

Juzoor will make payments to the bank account specified by the Supplier in the invoice, provided that the bank account is opened in the name of the Supplier and is in the country of its residence.

Any request for payment to a bank account other than the Supplier's bank account in a bank other than the one in the Supplier's country of residence shall be indicated and justified by the Supplier at the time of submission of its proposal.

12 Contradiction or errors in the bid documents

If the bidder notices contradictions or errors in the bid document or specifications that are unclear, the bidder must clarify the issue by making queries before the set **deadline for submission of inquiries/questions**.

Juzoor hereby agrees to clarify all queries to all interested bidders upon request in email/ messaging form through the EU-Supply portal.

13. Alteration or withdrawal of bids

Bidders may alter or withdraw their tenders by written notification through the EU-supply portal prior to the deadline for submission of the bid document. No bid may be altered after this deadline. Withdrawals must be unconditional and will end all participation in the tender procedure.

No bid may be withdrawn in the interval between the deadline for submission and bid opening of bids and the expiry of the tender validity period. Any correction of information must be explicit and is to be confirmed through the EU-Supply in email/messaging form.

14. Acceptance, rejection, and liability.

The supplier shall provide and maintain an inspection, quality, and process control system acceptable to Juzoor covering the goods under the agreement. The consignment will be inspected on quality and quantity by Juzoor employees at the delivery point.

The Supplier shall be liable according to statutory legal provisions, especially for its own negligent breach of duty and negligent breach of duty by its legal representatives or vicarious agents.

Supplier recognizes that the Agreement concerns delivery of Goods and/or provision of Services where "time is of the essence" and that failure to deliver the Goods and/or provide the Services by the scheduled date(s) or in accordance with the quantities and/or quality specified in the Agreement may cause irreparable harm to Juzoor.

15. Terms and Conditions of Framework Agreement

The contract may not be awarded to candidates or tenderers which, during the procurement procedure:

- are subject to a conflict of interests;
- are guilty of misrepresentation in supplying the information required by the Contracting Authority as a condition of participation in the contract procedure or fail to supply this information.

The granted Agreement order for the procurement of the stipulated goods is supposed to involve the application of the "Welthungerhilfe Terms and Conditions for International Procurement of Goods and Services." which is provided as the Annex 2 of this tender invitation. Unless otherwise stipulated in this document or purchase contract, the terms of this Annex 2 shall apply in full.

16. Anti-Terrorism Policy

The Contracting Authority renounces all forms of terrorism and will never knowingly support, tolerate or encourage terrorism or the activities of those who embrace terrorism or money laundering.

Consistent with numerous United Nations Security Council resolutions, including S/RES/1269(1999), S/RES 1368(2001) and S/RES1373(2001) and the European Union, the Contracting Authority is firmly committed to the international fight against terrorism and in particular against the financing of terrorism.

It is the policy of the Contracting Authority to seek to ensure that none of its and its donor funds are used, directly or indirectly, to provide support to individuals or entities associated with terrorism or money laundering.

Therefore, the Contracting Authority will match their suppliers and Service providers against the Sanctions lists on a regular basis. By submitting an offer, suppliers and service providers agree to this.

17. Appeals

Tenderers believing that they have been harmed by an error or irregularity during the award process may file a complaint at audit@welthungerhilfe.de